**PROCUREMENT OF SMS SERVICES**

**REQUESTS FOR QUOTATIONS**

**Housing Reconstruction Unit (IFRAP) Balochistan.**

**Credit No. 7333-K**

**Project ID: P180323**

**Address: H # 57-A, Chaman Housing Scheme, Airport Road, Quetta.**

**April- 2025**

**REQUEST FOR QUOTATION**

Dated: April 11th,2025

**Subject: Request For Quotations for SMS Services for HRU PIU-IFRAP.**

This RFQ is for Procurement of SMS Services for Integrated Flood Resilience and Adaptation Project Component-3 for the Project Implementation Unit HRU-IFRAP

The Government of Islamic Republic of Pakistan represented by the Project under the Ministry of Planning Development and Special Initiatives (MoPDSI) has received financing from the World Bank toward the cost of the Housing Reconstruction-Integrated Flood Resilience and Adaptation Program (IFRAP) and intends to apply part of the proceeds toward payments under the contract for the Procurement of SMS Services for HRU PIU-IFRAP.

The Housing Reconstruction Unit-IFRAP Project now invites quotations from suppliers for the Supply of SMS as described in **Annex 1: Purchaser’s Requirements**, attached to this RFQ.

**Preparation of Quotations:** You are requested to quote for the Non-Consulting Services by completing, signing and returning:

1. the Quotation Submission Sheet;

2. the schedule of supplies

3. the documents evidencing your eligibility, as listed below;

* Copy of official document confirming registration of the company (GST/NTN)

The standard forms in this RFQ may be retyped for completion but the Offeror is responsible for their accurate reproduction.

**Terms and Conditions:**

1. Taxes will be deducted according to government rules.
2. The Prices indicated in the Price Schedule shall be final prices as no negotiations are expected.

**Validity of Quotations:** The quotation validity required is thirty (30) days.

**Submission of Quotations:** Quotations should be submitted to the address below, no later than the date and time of the deadline below.

Date of deadline: 17th April-2025 Time of deadline: 1200hrs (local time).

Submission address: Office#57-A, Chaman Housing Scheme, Airport Road, Quetta.

Yours sincerely,

HRU-IFRAP

**ANNEX – A**

**Quotation Submission Sheet and Schedule of Services**

**Key Features of the SMS Service Integration:**

1. **Automated Notifications:**
   * Send automated SMS alerts to beneficiaries at every critical stage of the process (e.g., application received, approval status, disbursement updates, etc.).
   * Ensure beneficiaries are informed in real-time about their application status, reducing inquiries and delays.
2. **Transparency and Accountability:**
   * Use SMS to share transaction details, such as fund disbursement amounts, dates, and reference numbers, ensuring clarity and reducing discrepancies.
   * Maintain an audit trail of all SMS communications for accountability and reporting purposes.
3. **Customizable Templates:**
   * Develop pre-approved SMS templates for various scenarios (e.g., approvals, rejections, reminders) to ensure consistency and professionalism in communication.
   * Include multilingual support to cater to diverse beneficiary groups.
4. **Integration with HRU MIS:**
   * Seamlessly integrate the SMS service with the existing HRU MIS platform to automate message triggers based on system updates.
   * Ensure data synchronization to avoid delays or errors in communication.
5. **User-Friendly Dashboard:**
   * Provide HRU administrators with a dashboard to monitor SMS delivery status, track responses, and generate reports.
   * Enable manual SMS sending for specific cases if required.

Offeror:

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Stamp: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_